

Preventative Maintenance Partnership



The Preventative Maintenance Partnership provides on-site maintenance service only and is available for most instruments. This is a lower-cost option if you prefer on-site service and do not need the repair coverage included with the premium service plans. Any necessary repairs are billed separately, so additional costs may be incurred.

Benefits

- Optimizes instrument performance
- Peace of mind that critical maintenance is done right
- Prevents issues & extends instrument life
- Maximizes time for other priorities
- Immediate resolution to most issues over the phone

Service Plan Highlights

- On-site maintenance, calibration, and certification service with various options for number of annual visits
- Advanced maintenance leverages tools and in-depth diagnostics exclusive to Hach Service
- Travel cost included
- Priority status for remote troubleshooting with live technical specialists

What Is Included

STARTUP	Commissioning	
	Calibration/Certification	✓
MAINTENANCE	Preventive Maintenance Wear Parts included	✓
	Repairs Spare Parts included	
LOCATION	On Site	✓
	Hach Service Center	

One-year term is standard. Preventative Maintenance Partnership is not available for all Hach Instruments. Consult your local Hach Sales or Service representative to discuss availability.

For more information, visit: www.hach.com/service

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In the interest of improving and updating its equipment, Hach Company reserves the right to alter specifications to equipment at any time.

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